



CONTACTING EMERGENCY SERVICES (112)

WHEN SHOULD YOU CALL?

CALL 112 IF THERE IS DANGER OR RISK TO:



- your life or the lives of others;
 - health;
 - safety;
 - the environment;
 - property
- If the situation is not urgent and does not require emergency services, use alternative support or information lines

Remember:

- If you encounter another dangerous situation not listed below, call 112 and report it

SITUATIONS WHEN YOU SHOULD CALL

FIRE OR GAS LEAK



- Fire;
- Smell of gas;
- Risk of explosion

ACCIDENTS



- on roads;
- on water;
- on railways;
- in workplaces;
- in other hazardous situations

POLICE ASSISTANCE



- Threats to public order;
- Crimes committed or in progress;
- Threats to personal safety

HAZARDOUS OBJECTS OR SUBSTANCES



- Collapsed building;
- Landslide;
- Discovery of hazardous chemicals;
- Suspicious object found;
- Suspicious mail or package received

EMERGENCY MEDICAL ASSISTANCE



- a person is unconscious;
- breathing has stopped or severe breathing difficulties occur;
- there are severe injuries or heavy bleeding;
- there are signs of a heart attack (e.g., sudden chest pain);
- there are signs of a stroke (e.g., sudden weakness on one side of the body);
- other life-threatening situations occur

IMPORTANT WHEN CALLING 112

Provide:

- exact address or location;
- brief description of the situation;
- information about injured persons;
- your name and phone number

Do not hang up until
instructed by the operator!

MAIN PRINCIPLE: IF A SITUATION THREATENS LIFE, HEALTH OR SAFETY – CALL 112